



{ Gabriele Gentile }

DevOps Engineer

Place of Birth : Rome, Italy (16 Feb, 1989)
Nationality : British, Italian
E-mail address : gabriele.gentile123@gmail.com
Private address : Tokyo, Japan

☆ Skills

Programming

- TypeScript :++++
- Bash :++++
- Git :+++
- Python :++
- SQL :+

AWS

- CloudFormation
- JS SDK
- EC2|ECS|Lambda|RDS

Software

- Ansible
- Linux (Ubuntu)
- Docker
- Gitlab CICD
- Terraform
- JIRA/Confluence

🗨 Languages

- English: Native
- Italian :C1
- Japanese :C1
 - JLPT N2
- French :A1
- Spanish :A1

☆ Traits

- Careful documenter
- Mentor to new hires
- Self-taught
- Proactive
- Resourceful

👤 Summary

DevOps Engineer with several years of hands-on experience automating, and maintaining robust infrastructure. Track record of engineering scalable Infrastructure as Code solutions using Ansible and CloudFormation delivered via GitLab CI/CD pipelines. A proactive problem-solver who excels at standardising team workflows with TypeScript-based tooling and building custom Bash utilities to accelerate troubleshooting. Thrives in collaborative, rigorous environments that value code reviews, protocol adherence, and continuous pipeline optimisation.

📁 Work Experience

Cloud Engineer

Coates Japan | Tokyo, Japan | 2020/12/01 - Current

DevOps

- Building and managing a scalable GitOps framework using GitLab CI/CD pipelines and custom Docker containers, ensuring environment parity
- Configuration management with Ansible and automated infrastructure provisioning using CloudFormation
- Developing and maintaining internal TypeScript tools to standardize team workflows, automate client configurations, and streamline onboarding/offboarding processes

Support Assistance

- Senior technical point of contact for a global support network
- Designed and implemented a suite of custom Bash utilities across over 100,000 edge devices to accelerate incident resolution
- Conducted initial assessment and technical troubleshooting of high-priority production incidents prior to escalation to development teams

Support Engineer

Coates Japan | Tokyo, Japan | 2017/01/04 - 2020/12/01

- Remote troubleshooting: monitoring and managing display issues across a vast global fleet of Linux edge devices via remote access and system log analysis
- Provisioning: remote technical validation of new installations, ensuring compliance with corporate hardware and software standards
- Management of showrooms and laboratories dedicated to customer demos, development testing, and internal troubleshooting



Hobbies

- Videogames
- Anime
- Swimming
- Tinkering with technology

Service Desk Engineer

ISFNet | Tokyo, Japan | 2014/04/01 - 2017/03/31

- 24/7 SAP monitoring in a data center (18 months)
- 24/7 help desk support at the Micron manufacturing plant (6 months)
- UI development for a mobile application (6 months)
- Device configuration based on technical manuals in Japanese (6 months)

Translator (Internship)

Mercedes-Benz | Kawasaki, Japan | 2013/04/01 - 2013/10/01

English Language Teacher

Shenker | Roma, Italy | 2012/09/01 - 2013/02/28



Education

Japanese Studies (BA)

University of Sheffield | 2008-09-01 ~ 2012-06-25 | [🔗](#)
Learning the language, culture, history, politics, and literature



Certifications

AWS Certified Developer Associate		2026-05-19		🔗
AWS Certified Cloud Practitioner		2025-08-20		🔗
Japanese Language Proficiency Test N2		2013/03/08		